



MISSION VOLLEYBALL CLUB

Refund and Commitment Policy

Approved: July 2026

1. Purpose

The purpose of this policy is to outline Mission Volleyball Club's (MVC) approach to registration refunds, financial structures, and athlete commitment. As a non-profit organization dedicated to youth development across North Grenville and surrounding areas, MVC operates on a carefully planned budget to keep player fees as accessible as possible.

Running a competitive Ontario Volleyball Association (OVA) program requires substantial upfront financial obligations. Major expenses—including facility rentals (such as the W.B. George Building), player uniforms, training equipment, OVA team registrations, and tournament entry fees—are committed to well before or very early in the club season. These costs are fully funded by athlete fees and are non-recoverable by the club. Therefore, MVC enforces a strict refund policy to ensure the financial stability and operational continuity of our teams.

2. Scope

This policy applies to all athletes, parents/legal guardians, coaches, and team staff participating in any Mission Volleyball Club competitive team, training stream, or recreational program.

3. Season-Long Commitment & Financial Responsibility

Participation in Mission Volleyball Club programs is considered a full, season-long commitment. When an athlete accepts an offer to join an MVC team, they occupy a roster spot that can no longer be offered to another athlete.

- **Confirmation of Intent: An athlete's commitment to MVC is formally locked in upon the receipt of a signed player offer form and the initial non-refundable deposit by the published deadline.**
- **Mid-Season Withdrawal:** If an athlete chooses to withdraw from the club mid-season for personal reasons, preferences, or scheduling conflicts, they remain fully responsible for the remainder of their full season's club fees. No partial or prorated refunds will be issued for voluntary withdrawal.



- Good Standing Requirement: Athletes are only eligible to participate in weekly practices, team training sessions, and OVA tournaments if their financial accounts are in good standing according to the club's installment schedule.
- Championship Expenses: Athletes who commit to a competitive roster are responsible for their shared portion of postseason expenses (e.g., OVA National Championships), regardless of whether they ultimately attend or play.

4. Exceptions: Injury Refund Policy

Mission Volleyball Club recognizes that unforeseen medical circumstances can cut a season short. Requests for financial relief due to a season-ending injury/medical condition will be handled under the following strict conditions:

- Documentation Required: A written request for an injury refund must be submitted to the MVC Executive, accompanied by a formal note signed by a licensed physician stating that the athlete cannot participate in volleyball activities for the remainder of the season.
- Prorated Calculation: If approved, refunds or fee forgiveness will be calculated on a prorated basis relative to the remaining weeks of the competitive calendar.
- Sunk Costs Kept: Any calculated refund will strictly exclude non-recoverable upfront costs already spent on behalf of the athlete (including but not limited to OVA registration fees, customized uniform kits, and pre-paid tournament slots).

5. Club, Facility, or Event Cancellations

In the event of a full or partial season shutdown, or the sudden cancellation of scheduled events due to circumstances completely beyond Mission Volleyball Club's control (such as extreme weather events, facility/building safety issues at the Kemptville Campus, public health mandates, or labor strikes):

- MVC will actively seek to recover fees from vendors, venues, and governing bodies.
- The Club will return recovered funds to affected families on a prorated basis. MVC will only distribute money that is successfully recovered from third parties; the Club cannot refund expenses that have already been spent and cannot be retrieved.

6. Summary Timeline of Fees



To keep expectations clear, the following financial milestones govern the competitive cycle:

Offer & Acceptance

Tryouts / Pre-Season

Signed commitment form and initial deposit are due. Once paid, this deposit is entirely non-refundable as it secures the athlete's spot and funds early administrative setup.

The Uniform & Registration Threshold

Early Season

Uniform packages are ordered and OVA fees are finalized. Beyond this date, upfront player investments are fully spent and completely non-recoverable by the club.

Mid-to-Late Season Play

Tournament Cycle

Regular installments must be completed. Mid-season voluntary departures do not excuse outstanding fee payments. Injury relief is reviewed strictly on a case-by-case medical basis.

7. Signatures and Acknowledgment

By signing below, we acknowledge that we have read, understood, and agree to abide by the Mission Volleyball Club Refund and Commitment Policy. We understand that club fees are non-refundable except under the explicit medical conditions outlined above.

Parent / Guardian Signature

Date